**Terms of Business**

IASIS Ltd (Irish Agricultural Supply Industry Standards) is an independent company and is a QQI (Quality and Qualification of Ireland) registered service provider. We provide accredited training in both the plant protection and animal health business areas. As part of our services we offer the opportunity to purchase membership subscription and certain educational courses online through the website [www.iasis.ie](http://www.iasis.ie) which is owned and operated by IASIS Ltd

**Security**

IASIS Members are entirely responsible of the confidentiality of their account details and password. IASIS Ltd is not liable for any losses incurred by third parties accessing Member’s accounts with or without the Member’s knowledge. A Member will not use anyone else’s account without the permission of the account holder. Members may change their passwords or profile details by following the instructions on the website.

**Privacy Policy**

The IASIS Privacy Policy can be viewed by clicking on the ‘Privacy Policy’ tab at the bottom of the web page.

**Cancellation of Services**

A written confirmation of membership subscription or purchase of courses shall be provided to the user via the email address given by the user during the registration process.

If you wish to cancel any services purchased you must do so within the following time limits (the “cooling off” period):

1. For courses – up to 24 hours prior to the commencement of the course
2. For Membership subscriptions – up to 7 days after the date we have received your application

If you wish to cancel a service, you must notify IASIS Ltd in writing requesting cancellation of the service within the time limits set out above. Any money paid in advance will be refunded to you within 30 days of giving the cancellation notice.

In the event of an IASIS course being cancelled money paid in advance will at your instruction either:

* Be refunded to you within 30 days
* be made available to cover payment for a rescheduled course

All cancellation notices must be made in writing either by:

Email: [info@iasis.ie](mailto:info@iasis.ie)

Post: IASIS Ltd, 31A Ravens Rock Road, Sandyford Industrial Estate, Dublin 18

**Contact**

If you wish to find out more about Data Protection in Ireland, please visit the website of the Data Protection Commissioner. If you have any comments or concerns regarding this policy, please contact us at:

IASIS Ltd

31A Ravens Rock Road

Sandyford Industrial Estate

Dublin 18

Tel: 01 2930021

Fax: 01 2930109

Email: [info@iasis.ie](mailto:info@iasis.ie)

Company Number: 202978

VAT Number: IE8202978W